**Abiha Hussain**

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**summary**

As a junior at Illinois Tech, specializing in web development within the IT field, my primary aim is to offer innovation and insight into projects I undertake. Having worked for the City of Chicago as an intern, I understand the challenges of integrating new technology. Nonetheless, I've dedicated myself to crafting solutions to help streamline government processes, fostering efficiency. I am looking forward to applying my problem-solving skills and technical ability to future endeavors.

**education**

Illinois Institute of Technology, Chicago, IL May 2026

**Information Technology and Management, GPA 3.94**

**Relevant Courses:** Hardware Fundamentals, Intro to Software Development, Human/Computer Interaction, Data Modeling, Project Management, Intro to Linux, Intro to Data Networks and the Internet, Cybersecurity Technologies, Intermediate Software Development, Web Application Foundations, Cloud Computing/Azure, Advanced Database Management

**skills**

**Programming Languages:** Python, JavaScript, SQL, Java

**Technologies:** HTML/CSS, GitHub, Adobe Suite, Excel, Power Automate, Salesforce, Adobe Experience Manager

**work experience**

**Student Intern**

Department of Housing, Chicago, IL, USA May 2024 - Present

* Updated and supported the City of Chicago Department of Housing webpage through Adobe Experience Manager to hold relevant information about programs and application deadlines as well as community engagement events.
* Deployed Salesforce to create automated emails that were sent out to city residents regarding DOH programs and applications.
* Expanded use of Power Automate by applying it to be used for front desk staffing through having employees fill out a Microsoft form and populating data into an excel spreadsheet.

**IT Intern**

Mayor's Office of People with Disabilities, Chicago, IL, USA Dec 2023 - Mar 2024

* Utilized Excel spreadsheets and formulas to conduct 2023 budget analysis for the HomeMod program.
* Maintained and updated computer masters list at central west and city hall office by collecting office computers RAM, IP, model, and CPU tags.
* Collaborated in City of Chicago site migration by designing more pages through Adobe Experience Manager for the Office of People with Disabilities section including podcast page.

**Staff Support Technician**

Acute Rehab Unit, Swedish Hospital, Chicago, IL, USA Aug 2022 - Aug 2023

* Responded to immediate needs of patients such as hygiene, meal preparation, or room tidiness with 90% effectiveness.
* Acted as the Acute Rehab Units Secretary by answering phone calls, stocking supply cabinets, and running to other units when directed to decrease workload for nurses by around 20%.
* Decreased potential for a "fall risk" through constant patient monitoring by 50%.

**projects**

**Website Redesign for Berkshire Hathaway** Apr 2024

**GitHub link:** <https://github.com/Abiha-Hussain-ITMD-362/WebProdigies_Project2.github.git>

* The technologies that I used were HTML, CSS, JavaScript.
* The goal of this project was toredesign a poorly constructed website and include pages that are responsive through use of media queries as well as integrating Google API's.

**Create a Persuasive Sign-up Page** Mar 2024

**GitHub link:** <https://github.com/Abiha-Hussain-ITMD-362/project1.git>

* The technologies that I used were HTML, CSS, JavaScript.
* The goal of this project was to design a mobile-first, single-page including a sign-up process to get new users to join some type of project. As well as applying design principles such as typography, color theory, and material design.